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CAPTAIN LINDA M. ORLADY

**Chief Pilot, Flight Technical and Safety
Commercial Aviation Services
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Captain Linda Orlady joined The Boeing Company in March 2011. As Chief Pilot for Flight Technical and Safety, Orlady has responsibility for overseeing the Flight Technical and Safety pilots and procedures managers. The Technical group generates and maintains the aircraft Quick Reference Handbook (QRH) as well as the Flight Crew Training Manual (FCTM). They provide technical support to customers and evaluate new procedures. The technical group was also instrumental in supporting the 787 and 747-8 entries into service. The Safety group has responsibility for the Boeing Flight Operations Support Program (FOSP). They also serve as the operational resource for the Boeing Company's accident investigation team and are dispatched as part of the "go team" if needed.

Orlady has been involved in aviation, human factors and safety for thirty years as a pilot, researcher, instructor, and author. She is a third-generation pilot and flew for United Airlines for twenty-five years. She has flown the B-737, B-747-400, B-757, B-767, B-777, B-787, Airbus A-319, A-320 and holds a commercial rotorcraft rating. Orlady served as the Executive Air Safety Vice-Chair for the Air Line Pilots Association (ALPA) as well as the Safety Management Systems (SMS) Project Director. She served as one of the Chairs for the FAA's SMS Aviation Rulemaking Committee (ARC).

Previously, Orlady was a NASA-sponsored researcher for Yale and Harvard Universities on a research project investigating crew complements, procedures and automation. With her late father, Harry Orlady, she co-authored a 600-page book, *Human Factors in Multi-Crew Flight Operations*.

Orlady holds a master's degree in business administration from the Ohio State University with concentrations in organizational behavior and human factors. She received a bachelor's degree in philosophy from DePauw University. Orlady is a member of the Board of Governors for the Flight Safety Foundation.