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William was graduated from Feng-Jia University and majored in Information Engineering and Computer Science. He joined EVA AIR since 1993 as FOQA engineer and serviced at safety department till now. He is now responsible for SMS including safety management, safety system development, FOQA, SMS audit, IOSA, incident investigation, and emergency response planning.

He is involved as the member of Star Alliance Safety & ERP Committee, and also a member of AAPA Flight Operations and Safety Working Group (FOSWG) and Emergency Response Planning Working Group (ERPWG).