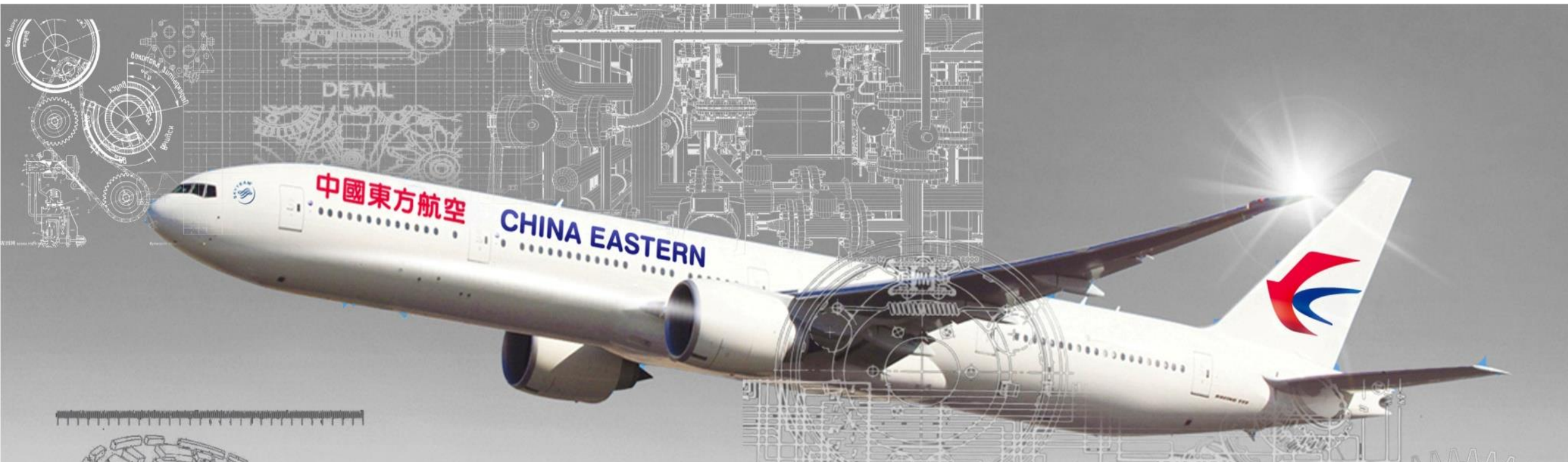




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EASTERN AIRLINES TECHNIC CO.,LTD.

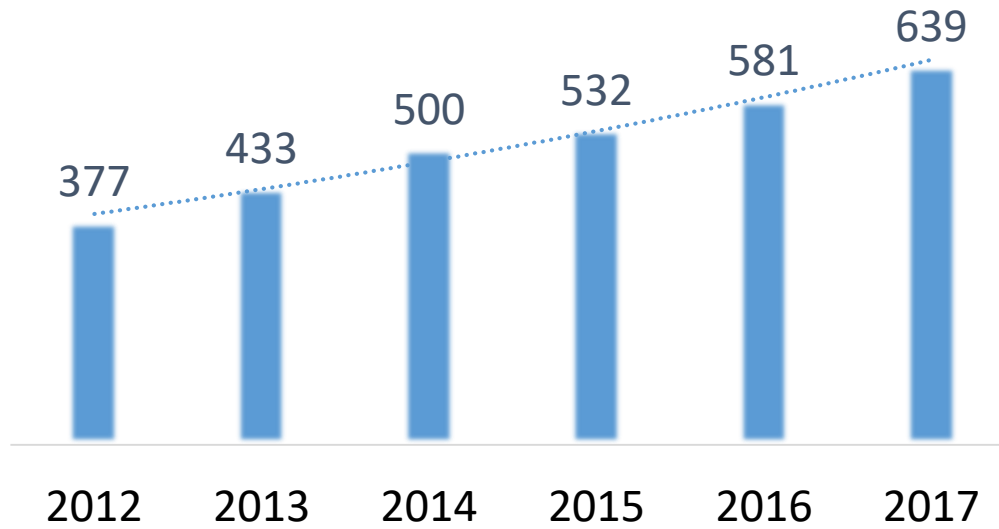


# M-LOSA: The Smart Way to Improve Safety Management

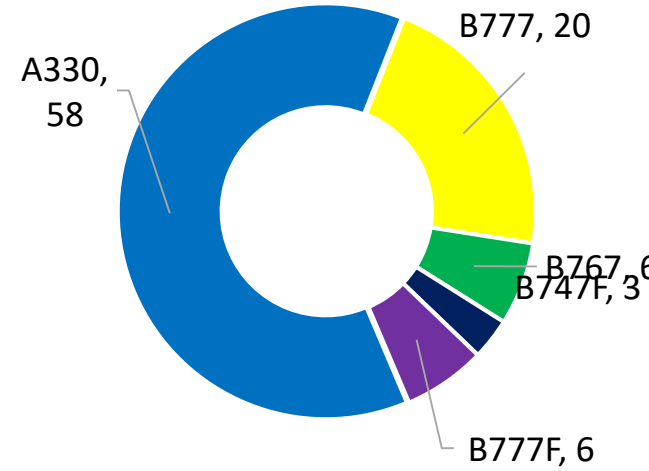
Li Chen

Safety & Quality Department of EASTEC

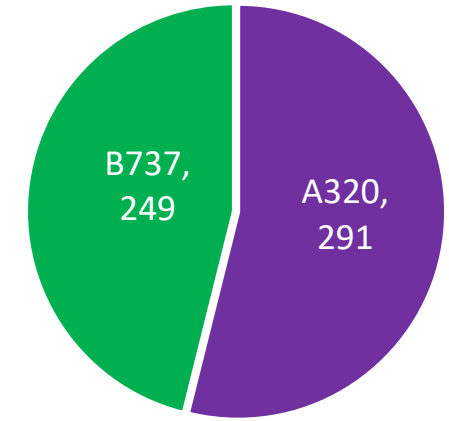
## TOTAL A/C



## TWIN-AISLE A/C



## SINGLE-AISLE A/C



Eastern Airlines Technic Co.,Ltd is a wholly-owned holding subsidiaries of China Eastern Airlines co., LTD. There are 17 maintenance bases in China, the main business is aircraft line maintenance, aircraft overhaul and component repair. The number of employees are more than 10,000.

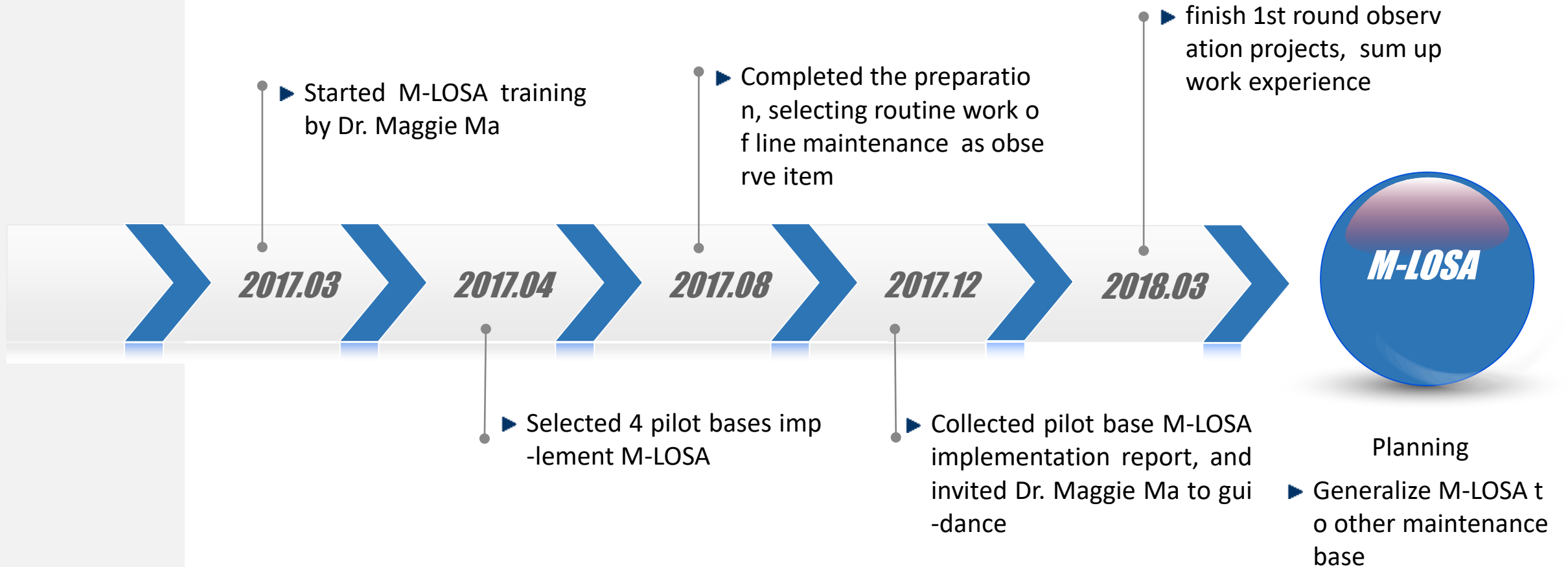


## The rapid development brought some safety management problems:

- Using the reactive method to identify **Hazard** can not be accepted.
- Hard to collecting safety data from maintenance operation.
- Employees seldom involved in the safety activities.
- Punitive management can not form a good safety culture.



# M-LOSA Implementation

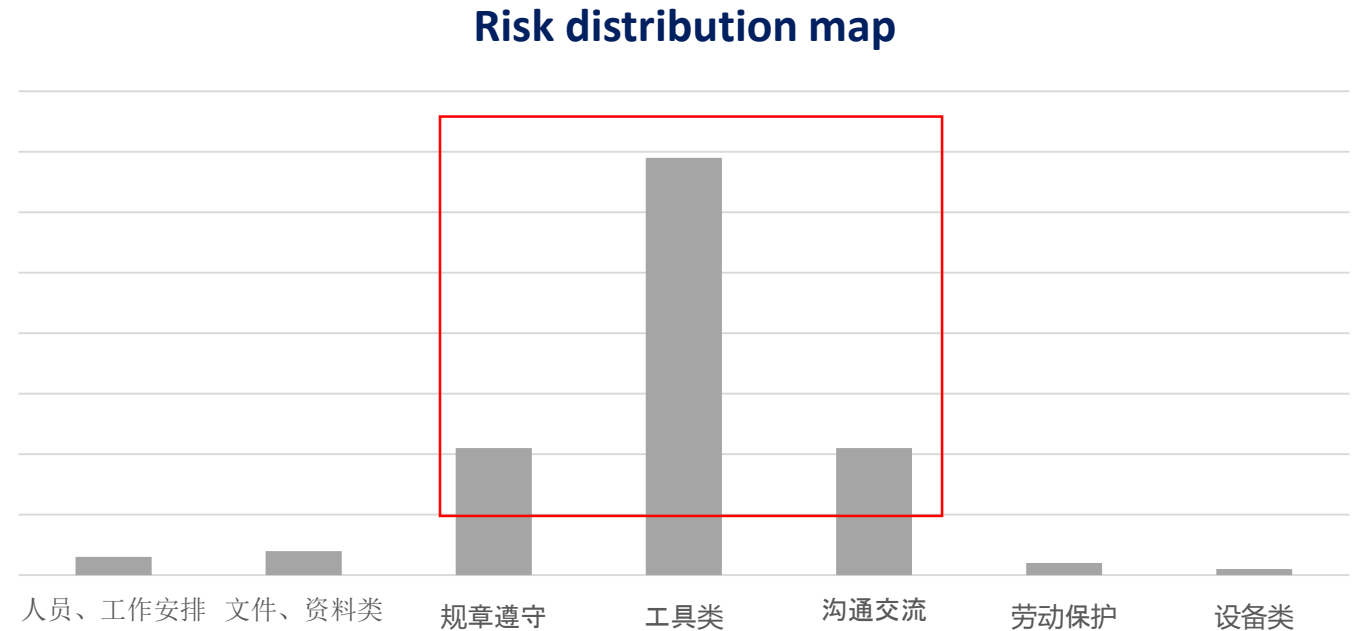
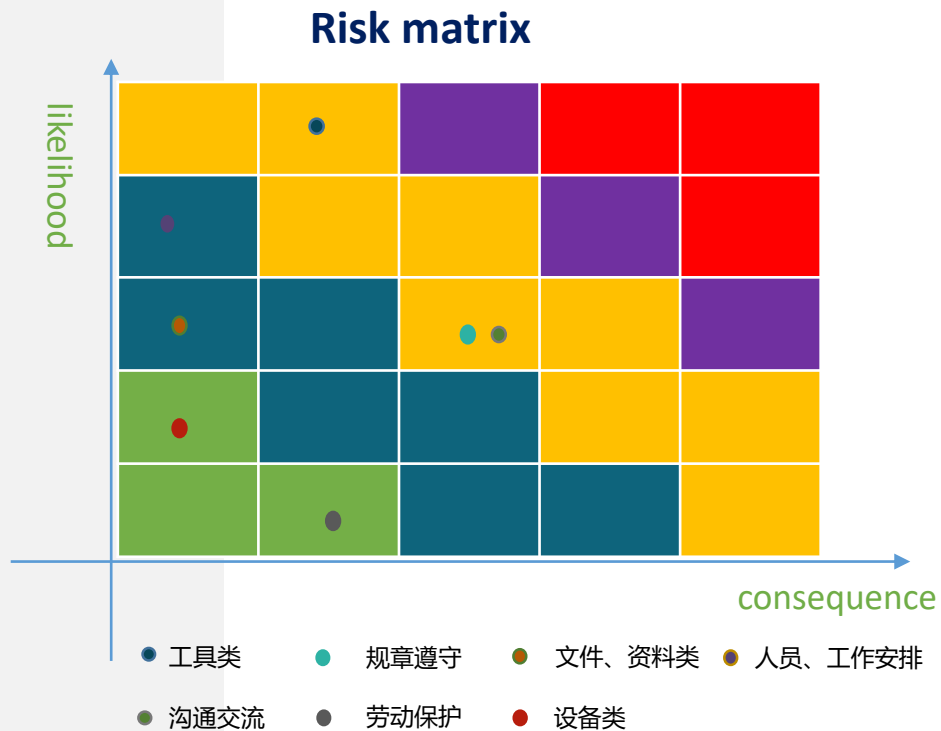


## EASTEC M-LOSA implementation flow chart:



## How to analysis observation data:

- Classified by risk matrix
- Risk distribution map





## How to decide corrective action:

Formed a committee headed by leadership and employees, by the way of brain-storming find out the root cause of the problem and developing corrective action.



## Characteristics:



→ M-LOSA findings helped to improve tools management

→ Before: Quality department often receive tool's missing reporting due to maintenance crew leaving the toolbox unlocked at the ramp.

→ After: Develop electronic lock for the toolbox. Electronic lock using flexibility and reliability.

## APP智能管理

下载物联网个人版APP, 首次使用默认为管理员, 可以实现多锁管理, 可以二级分权限管理, 可以直观查看设备电量, 开锁情况、开锁时间、开锁人、位置等记录  
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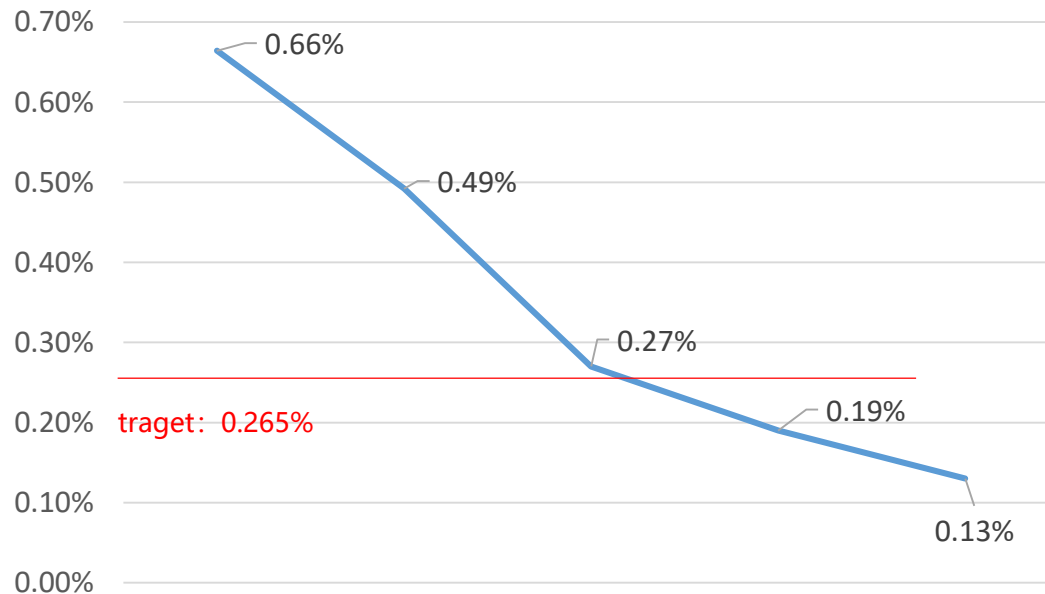


## Determine M-LOSA project KPI: Defects per Opportunities(DOP)

$$DPO = \frac{\text{observed undesired state}}{\text{total routine works} \times \text{rate}}$$

rate: defect average opportunity in the routine work

DPO tendency chart



- MLOSA provides a means to identify external and internal threats.
- MLOSA is a predictive hazard identification system for SMS that can
  - Reduce costs,
  - Improve safety, and
  - Improve efficiency.
- MLOSA provides a way to check procedural compliance.
- MLOSA provides a way for employees involved in the safety activities.
- MLOSA improves company's safety culture.

## Contact



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**Thank you**

