

COVID-19 SAFETY PUNCH LIST—SAFETY ASPECTS OF CONTINUED OPERATIONS

Human Factors

- Consider reduced performance of staff and increased risk in the system due to
 - Fear
 - Uncertainty about the situation and future
 - Increased stress
 - Increased pressures
 - Distraction
 - Complacency
 - Physiological reasons
 - Psychological reasons
- Consider staff support
 - Activate staff or peer support programs
 - Activate in-house human factors managers (if available)
 - Offer safety department for support in safety matters
 - Offer support by human resources department
 - Consider creating a company community for mutual support
 - Consider extending staff support to furloughed or redundant staff
- Consider personal relationships between staff retained and those furloughed or made redundant
- Ensure awareness of
 - The mental health state of those people continuing to work
 - The potential for special cases amongst the work force
 - Reduced quality of crew rest
 - Potential reduction in general fitness levels leading to reduced performance
 - The long term physiological and psychological consequences of the crisis
 - The possibility that staff fearing for their jobs might not behave rationally (decreased reporting, etc)
 - Ensure just culture policy is known and understood
- Ensure staff stay engaged in “company thinking”