

COVID-19 SAFETY PUNCH LIST— SAFETY ASPECTS OF REDUCTION/CESSATION OF OPERATIONS

General Considerations

- Consider all operations as non-normal and therefore a threat to safety
- Consider a progressive and coordinated reduction/cessation of operations
- Ensure cost pressures do not unduly reduce acceptable safety levels
- Consider possible culture change as the company or organization goes into financial survival thinking
- Ensure sufficient staff available commensurate with the actual level of operations
- Ensure continued use of your safety management system (SMS) to its full potential
 - Be aware that risk levels of each flight will change from locality to locality and with each type of operation due to the state of the crisis progression
 - Consider the threat of increased risk acceptance (get the job done, save the airline, less loss of jobs)
 - Consider the risk of missed or reduced safety or quality assurance (audits, etc)
 - Share risk assessments and experiences with other operators
- Ensure effective internal and external communication
- Ensure continued facility access for staff (i.e., expiry of access badges, pass codes etc.)
- Consider staff involvement in process improvements
- Consider training
 - Use any down time for training and safety education
 - Use all available means to deliver training (video, video conferencing, etc)
 - Consider training intervals depending on staff experience
- Consider opportunities provided by reduction or shutdown of operations
 - Consider developmental and learning opportunities
 - Revision of processes and regulations
 - Maintenance of aircraft and ground equipment
- Consider IT systems
 - Ensure critical software and hardware updates are made
 - Have a back-up for when IT systems fail
 - Avoid non-critical software and hardware updates
- Consider intensifying shared safety working across the industry through communication
- Consider level of staff turnover