

## COVID-19 SAFETY PUNCH LIST— SAFETY ASPECTS OF REDUCTION/CESSATION OF OPERATIONS

Human Factors
lacksquare Consider reduced performance of staff and increased risk in the system due to
• Fear
<ul> <li>Uncertainty about the situation and future</li> </ul>
Increased stress
Increased pressures
<ul> <li>Distraction</li> </ul>
Complacency
<ul> <li>Physiological reasons</li> </ul>
<ul> <li>Psychological reasons</li> </ul>
☐ Consider staff support
<ul> <li>Activate staff or peer support programs</li> </ul>
<ul> <li>Activate in house human factor managers (if available)</li> </ul>
<ul> <li>Offer safety department for support in safety matters</li> </ul>
<ul> <li>Offer support by human resources department</li> </ul>
<ul> <li>Consider creating a company community for mutual support</li> </ul>
<ul> <li>Consider extending staff support to furloughed or redundant staff</li> </ul>
<ul> <li>Consider personal relationships between staff retained and those furloughed or made redundant</li> </ul>
☐ Ensure awareness of
<ul> <li>The mental health state of those people continuing to work</li> </ul>
<ul> <li>The potential for special cases amongst the work force</li> </ul>
Reduced quality of crew rest
<ul> <li>Potential reduction in general fitness levels leading to reduced performance</li> </ul>
<ul> <li>The long-term physiological and psychological consequences of the crisis</li> </ul>
<ul> <li>The possibility that staff fearing for their jobs might not behave rationally (decreased reporting, etc)</li> </ul>
Ensure just culture policy is known and understood
Ensure staff stay engaged in "company thinking"
☐ Consider impact of loss of routine amongst staff, especially junior staff