COVID-19 SAFETY PUNCH LIST — SAFETY ASPECTS OF RE-ESTABLISHING OPERATIONS

General Considerations

☐ Consider system ability to accelerate from a prolonged period of reduced ops
☐ Consider a progressive and coordinated restart of operations
☐ Ensure build-up of activity matches operational context capability
☐ Consider all operations as non-normal and therefore a threat to safety
☐ Ensure cost pressures do not unduly reduce acceptable safety levels
☐ Consider possible culture change as the company or organization goes into financial survival thinking
☐ Ensure sufficient staff available commensurate with the actual level of operations
☐ Ensure continued use of your SMS to its full potential
  • Carry out a progressive risk analysis prior to re-opening routes
  • Be aware that risk levels of each flight will change from locality to locality and with each type of operation due to the state of the crisis resolution
  • Consider the threat of increased risk acceptance (get the job done, save the airline, less loss of jobs)
  • Consider the risk of missed or reduced safety or quality assurance (audits, etc)
  • Share risk assessments and experiences with other operators
☐ Ensure effective internal and external communication
☐ Ensure continued facility access for staff (i.e., expiry of access badges, pass codes etc.)
☐ Consider staff involvement in process improvements
☐ Consider training
  • Consider system capacity due to increased demand in the aftermath of a crisis
  • Ensure build-up of activity matches system capability
  • Carry out critical path analysis
  • Use all available means for training delivery (video, video conferencing, etc)
  • Consider training intervals depending on staff experience
☐ Consider IT systems
  • Ensure critical software and hardware is updated and functional
  • Have a back-up for when IT systems fail
  • Ensure build-up of activity matches system capability
  • Carry out critical path analysis
  • Avoid non-critical software and hardware updates in the early phases of re-establishing operations
☐ Consider level of staff turnover
☐ Consider potential for delays or cancellations to planned infrastructure improvements